

Penkridge Parish Council

Website Accessibility Statement

This accessibility statement applies to the domain www.penkridgeparishcouncil.co.uk

This website is run by Penkridge Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We will also make the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions
- some of our online forms are difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader
- there's a limit to how far you can magnify the map on our 'contact us' page

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email: clerk@penkridgeparishcouncil.co.uk
- phone: 01785 714157

We'll consider your request and get back to you within 5 working days.

If you cannot view the map on our 'contact us' page, call or email us at <https://www.penkridgeparishcouncil.co.uk/contact-us/> for directions.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:
The Clerk: clerk@penkridgeparishcouncil.co.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

We hope to provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Our offices have audio induction loops, or if you contact us before your visit we can arrange a British Sign Language (BSL) interpreter.

Find out how to contact us: <https://www.penkridgeparishcouncil.co.uk/contact-us/>

Technical information about this website's accessibility

Penkridge Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1 \(2020\)](#) AA standard, due to 'the non-compliances' listed below.

Non-accessible content

Not applicable

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images.. When we publish new content we'll make sure our use of images meets accessibility standards.

Disproportionate burden

None identified to date.

Navigation and accessing information

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

It's not possible for users to change text size without some of the content overlapping.

Interactive tools and transactions

Some of our interactive forms are difficult to navigate using a keyboard. For example, because some form controls are missing a 'label' tag.

Our forms are built and hosted through third party software and 'skinned' to look like our website.

We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a [disproportionate burden](#) within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal.

Content that's not within the scope of the accessibility regulations

None identified to date.

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix Procedures & Risk Assessments.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

How we tested this website

This website was last tested on 22nd September 2020. The test was carried out in house by Penkridge Parish Council.

We sampled pages from each of the main headings on the Home page.

We tested:

Our main website platform available at www.penkridgeparishcouncil.co.uk

What we're doing to improve accessibility

- We welcome comments and suggestions from users to improve the website. Please contact the Clerk

email: clerk@penkridgeparishcouncil.co.uk or

phone 01785 714157

Preparation of this accessibility statement

This statement was prepared on 18th September 2020. It was last reviewed on [date when it was last reviewed].

This website was last tested on 22nd September 2020.
The test was carried out by the Parish Council

We used this approach to deciding on a sample of each of the main headings on the home page, we tested our main website platform available at <https://www.penkridgeparishcouncil.co.uk/contact-us/>